

These Terms and Conditions ("Terms") govern your use of our website, your interactions with us, and your access to and use of the services we provide. By engaging with us or using our website at www.vanacht.co.za , you agree to be bound by these Terms. If you do not agree, please do not use our services or website.

1. About Us

Van Acht Wooden Windows cc ("we", "us", "our") is a Close Corporation registered in South Africa, committed to offering wood, aluminium, upvc products.

2. Application of These Terms

These Terms apply to:

- Your use of our website and digital platforms.
- Your purchase, use, or engagement with any of our products or services.
- Communications, subscriptions, consultations, or transactions with us.

Additional or specific service terms may apply in certain circumstances. If there is a conflict between these general Terms and specific service terms, the latter will apply.

3. Acceptance and Updates

By using our services or accessing our website, you confirm that you have read, understood, and accepted these Terms and our Privacy Policy [add hyperlink to Privacy Policy]. We may update these Terms periodically. Continued use of our services or website after changes are made constitutes your acceptance of the updated Terms.

4. Services and Product Use

We provide wood, aluminium ,upvc products.Access to our services may require registration, payment, or agreement to additional terms.

You agree to:

- Use our services for lawful and legitimate purposes.
- Not misuse, reproduce, resell, or exploit our services or content for commercial purposes without permission.
- Provide accurate and complete information when requested.

5. Fees and Payments

Where applicable, all fees for services or products will be clearly communicated. Payment must be made as agreed before services commence, unless otherwise stated.

We reserve the right to:

- Suspend or terminate access to products and services for non-payment.
- Adjust pricing, provided reasonable notice is given where required by law.

6. Personal Information and Privacy

We respect your privacy. Any personal information collected during your interaction with us is handled in accordance with our Privacy Policy www.vanacht.co.za, in line with the Protection of Personal Information Act (POPIA).

You must ensure that:

- All information you provide is accurate and up to date.
- You update us promptly if your information changes.

7. Communication and Marketing

By providing your contact details, you agree that we may communicate with you about our services. If you opt-in to marketing communications, you may unsubscribe at any time via the link in emails or by contacting us.

8. Website and Digital Platform Use

You may not:

- Interfere with or attempt to gain unauthorised access to our systems.
- Introduce malicious code or content.
- Copy or republish our content without permission.

We may restrict or suspend access at any time if we believe there is misuse or breach of these Terms.

9. Intellectual Property

All intellectual property associated with our services and content www.vanacht.co.za remains the property of **Van Acht Wooden Windows cc** or our licensors. You may not reproduce or use our material without written consent, except as permitted for personal, non-commercial use.

10. Limitation of Liability

To the fullest extent permitted by law:

- We are not liable for any indirect, incidental, or consequential damages arising from the use of our services or website;

- Our total liability for any claim, whether in contract, delict or otherwise, is limited to the amount you paid us for the specific service giving rise to the claim (if applicable).

11. Governing Law and Disputes

These Terms are governed by the laws of the Republic of South Africa. Any disputes will be subject to the exclusive jurisdiction of the South African courts.

12. Disclaimers

12.1 The content on our website and any communication from us (unless expressly stated otherwise in a formal agreement) is provided **for general information purposes only**. It does not constitute professional advice and should not be relied upon as such.

12.2 While we take reasonable steps to ensure the accuracy and completeness of information, we make **no warranties or representations** as to the correctness, reliability, suitability, or availability of the content, services, or information provided.

12.3 Your use of our website and services is at your own risk. It is your responsibility to ensure that any products, services, or information available through this Website or via our organisation meet your specific requirements.

12.4 We do not guarantee that the website or its content will always be available or uninterrupted. We may suspend, withdraw, or restrict access without notice for operational or security reasons.

12.5 To the maximum extent permitted by law, we disclaim all liability arising from:

- Errors or omissions in any information or material provided.
- Any decisions made or actions taken based on such information.
- Loss or damage of any kind incurred as a result of the use of our website, services, or any linked third-party platforms.

13. Contact Details

Van Acht Wooden Windows cc

Deputy Information Officer: Thomas Taoushanis

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